

CITIZEN'S GUIDE

TO MUNICIPAL SERVICES

ONLINE ONLY - MARCH 1, 2014

HALIFAX PUBLIC LIBRARY

faster checkouts
new central library

METRO TRANSIT

new ferry
new terminal

COLLECTION SCHEDULE

green cart
recyclables
& garbage

SOLAR CITY SUCCESSES

CALENDAR OF EVENTS

Dartmouth waterfront looking toward Halifax

HALIFAX
REGIONAL MUNICIPALITY

TABLE OF CONTENTS

Click on the title below for quick access to the page.

Greetings from the Mayor	2
2014 Calendar of Events	3
Contact HRM	4
Getting Involved in HRM	5
Online Services	6
Halifax Public Libraries	7
Accessibility	8
Garbage, Recycling & Composting	9
Communities with Bi-Weekly Recyclables Collection	10
Organics Green Cart and Garbage Collection Schedule 2014	11
Householders Guide	13
Fire Services	15
Police	16
SmartTrip	18
Community & Recreation Services	19
Access & Privacy	19
Public Gardens	20
Traffic & Sidewalk Safety	20
Regional Council	21
Major Development Projects	22
Planning	24
Arts & Culture	24
Snow Clearing Information	25
Transit	26
Municipal Archives	27
Emergency Services	27
Building Permits and Inspections	28
By-Laws	29
Streets, Roads and Sidewalks	30
Water	31
Taxes	32
Who Do I Contact?	33
Newcomers	34



Many of the subject headers in this document contain links to a webpage—cursor over the heading and click to link or click on the 'hand' icon. Text shown in blue also links to a webpage.

GREETINGS FROM THE MAYOR



Mike Savage
Mayor
Halifax Regional
Municipality

Dear Residents,

Welcome to the online edition of the *Citizen's Guide to Municipal Services*. This convenient reference is designed to make it easy for you to navigate the many resources available to you by the Halifax Regional Municipality.

It is our pleasure to make municipal government more accessible by providing you with this valuable source of useful information. You will find helpful details about such things as who to contact if you have a question about a particular municipal service; getting more involved in your community; snow clearing; emergency services; public transit; and a whole lot more. In addition, we have charts showing garbage pickup schedules for your district as well as information about recycling and composting.

Don't forget you can also contact us directly via '311' where we can provide you with information on municipal services in over 150 languages using a telephone interpretation service. If you prefer you can also access important information at any one of our five Customer Service Centres or submit a non-emergency service request by connecting with us online.

We trust you will find this Guide helpful and a useful online resource of our municipal services.

Kindest regards,

Mike Savage
Mayor

2014 CALENDAR OF EVENTS

February 2014

- 4** Applications for Recreation summer employment
- 24** Metro Transit schedule changes
- 26** Spring registration for preschool, child, youth and adult recreation programs

March 2014

Emera Oval closes for ice skating. Visit www.skatehrm.ca for specific date.

- 19** Spring registration for aquatic recreation programs
- 20** Summer registration for preschool, child, youth and adult recreation programs
- 29** Earth Hour
- 31** Deadline for Community Grants applications

April 2014

- 6-12** National Volunteer Week
- 9** Volunteer Awards Ceremony
- 18** Good Friday—no waste collection
- 19** Alternate collection day for Good Friday
- 22** Earth Day
- 30** Interim Tax Bill payments due

May 2014

- 1-7** National Youth Week and National Youth Arts Week
- 4-10** Emergency Preparedness Week
- 5-10** Compost Awareness Week

- 17** Alternate waste collection day for Victoria Day
- 19** Victoria Day—no waste collection
- 19** Metro Transit schedule changes

June 2014

Emera Oval opens for summer programming, www.skatehrm.ca

- 1** Recreation Day
- 1-7** Commuter Challenge
- 1-7** Environment Week
- 6-15** HRM Bike Week
- 7-8** HRM Curbside Give Away Weekend
- 11** Summer registration for aquatic and beach recreation programs (sessions 1 and 2)
- 26** Bedford Days (June 26–July 1)
- 28** Alternate collection day for Canada Day

July 2014

- 1** Swimming at supervised HRM beaches begins
- 1** Canada Day Celebrations
- 1** Free ferry service Canada Day
- 1** Sackville Patriot Days
- 1** Canada Day—no waste collection
- 9** Summer registration for beach recreation programs (sessions 3 and 4)
- 31** Natal Day Festival (July 31–August 4)

August 2014

- 4** Natal Day Festival (July 31–August 4)
- 4** Free ferry service Natal Day
- 4** Natal Day—no waste collection
- 9** Welcome BBQ
- 13** Fall registration for preschool, child, youth and adult recreation programs
- 14** Fall registration for aquatic and skating recreation programs
- 24** Clam Harbour Sand Castle Competition
- 25** Metro Transit schedule changes
- 30** Alternate collection day for Labour Day
- 31** Supervised swimming at HRM beaches ends

September 2014

Emera Oval ends summer programming

- 1** Labour Day—no waste collection
- 26-28** Hopscotch Festival

October 2014

- 3-4** Seaside Harvest Festival
- 5-11** Fire Prevention Week
- Cole Harbour Harvest Festival
- 11** Alternate collection day for Thanksgiving Day
- 13** Thanksgiving Day—no waste collection
- 18** Nocturne at Night
- 20-26** Waste Reduction Week
- 18-19** HRM Curbside Give Away Weekend
- 31** Final Tax Bill payment due

November 2014

- 5** Winter registration for preschool, child, youth, and adult recreations programs
- 8** Alternate collection day for Remembrance Day
- 11** Remembrance Day—no waste collection
- 17** Metro Transit schedule changes
- 21-22** Volunteer Conference
- 22** HRM Christmas Tree Lighting
- 29** TD Dartmouth Christmas Tree Lighting

December 2014

Emera Oval open for ice skating www.skatehrm.ca for details.

- 6** Halifax Explosion Memorial Service
- 10** Winter registration for skating and aquatic recreation programs
- 15** Nominations close for the 2015 HRM Volunteer Awards
- 25** Christmas Day—no waste collection
- 27** Alternate waste collection day for Christmas Day
- 31** New Year's Eve—Emera Oval
- 31** New Year's Eve—Grand Parade
- 31** Free bus and ferry service New Year's Eve after 6:00 pm

January 2015

- 1** Community Grants Program opens for applications
- 1** New Year's Day Levee at City Hall
- 1** New Year's Day—no waste collection
- 3** Alternate collection day for New Year's Day
- 31** Deadline for Civic Events Grant Applications

3·1·1

Submit a variety of non-emergency service requests through halifax.ca. Use the service request number you receive to check the status of your request online.



North West Arm

**Contact HRM by Phone**

Call **311** from anywhere within HRM and receive service in over 150 languages.

Remember, always dial **911** in an emergency when someone's health, safety or property is threatened and help is needed right away.

If You Live:**Anywhere within HRM's geographic boundaries:**

311 (free, but cell and pay phone charges apply)

Outside of HRM

902-490-4000
(long distance number)

Hearing impaired teletypewriter users:

(TDD/TTY) 902-490-6645 or
1-866-236-0020 (toll-free in NS only)

Hours of operation:

7 am – 11 pm daily* (closed on
Christmas and New Year's Day)

Contact HRM by Mail

Halifax Regional Municipality
PO Box 1749
Halifax, NS B3J 3A5

Please indicate c/o department or staff member.

Contact HRM by E-mail

contactHRM@halifax.ca

E-mail inquiries are answered from
8:30 am – 4:30 pm, Monday to Friday,
and may take up to one business day
to respond. For immediate assistance,
please contact 311.

Contact HRM In Person at a Customer Service Centre

Halifax (Power Centre[†]) — Bayers Road
7071 Bayers Road, 2nd level

Halifax — Scotia Square
5201 Duke Street, Lower Level

Dartmouth (Power Centre[†])
Alderney Gate, 40 Alderney Drive

Sackville
Acadia Centre, 636 Sackville Drive

Musquodoboit Harbour
7900 Hwy #7

Hours of Operation
8:30 am – 4:30 pm, Mon–Fri
(except Musquodoboit Harbour:
8:30 am – 4 pm)

Services/Information include:

- alarm permits
- by-law information
- dog registration
- grant programs
- local improvements charges
- marriage licenses
- mini green bins
- parking tickets inquiries and payments
- property tax rebate deferrals
- residential and commercial property tax payments and rates
- residential parking permits
- tenders
- transit tickets, passes and schedules
- vending licenses
- water bill payments

Payment options:

The accepted methods of payment at Customer Service Centres are cash, cheques, debit, *Visa*, *MasterCard* and *American Express*. Please note that credit cards cannot be used for payments of taxes, local improvements charge, water bills and marriage licenses. All Customer Service Centres have drop off boxes for payment.

*Calls related to illegally parked vehicles or urgent transportation, animal services, municipal operations, or wastewater service issues will be accepted outside of these hours.

[†]Power Centres offer planning, development and engineering services

GETTING INVOLVED IN HRM



Shape Your City—Community Engagement Hub

Get engaged on a broad range of municipal initiatives. HRM has created an online community engagement hub to connect more people to the issues that matter to everyone in HRM. This hub is designed to complement traditional consultation activities like open houses and town halls by making the broader engagement programs more inclusive, accessible and easier to share your opinions through tools like discussion forums, quick polls and surveys.

If you have something to say about projects in HRM, don't keep it to yourself! Take the opportunity to get involved, read what people are saying and tell us what you think. Help Council make better informed decisions and Shape Your City for our shared benefit.

Online Calendar

Find dates, times and information on upcoming municipal meetings, events and public consultations. Links to community events, youth events and HRM-wide festival and event listings.

Community Councils

HRM has three Community Councils that consider local matters, make recommendations to Regional Council, and provide opportunities for public input. For more information on the Community Councils visit the [webpage](#) or contact the Municipal Clerks Office at: **902-490-4210** or clerks@halifax.ca.

Volunteering for Boards, Committees & Commissions

HRM advertises for volunteers to serve on Boards, Committees and Commissions typically in September each year. Applications from residents are also accepted throughout the year.

Applications may be submitted electronically, by mail or fax. To be eligible to apply you must be a resident of Halifax Regional Municipality.

Committees on which citizens can serve are marked with (C). In your application you may indicate a preference for a particular committee or area of interest. For more information, visit: halifax.ca/boardscom.

Volunteer Services Can Help

Connect you to:

- other volunteers, non-profits and partners
- resources and funding opportunities

Provide training:

- free workshops
- Step Up to Leadership Program for volunteers
- Volunteer Conference held every November (Nov. 21-22, 2014)
- custom workshops

Strengthen your board or non-profit through:

- advice, guidance and consultation
- board training and development

Build your community through:

- helping you consult your community
- community committees



Volunteer Services Contact Information

Phone: 902-490-1946 | Website: www.halifax.ca/volunteerservices
E-mail: hrmvolunteerservices@halifax.ca



Nominate Someone For A Volunteer Award

Each year, HRM, the Mayor and Regional Councillors recognize exceptional volunteers and groups who make outstanding contributions towards strengthening HRM communities. From among this group, ten representatives are invited to the Nova Scotia Provincial Volunteer Awards Ceremony.



Nominate online at:

www.halifax.ca/volunteerservices/awards/index.html



Annual Volunteer Conference

Held every year over a Friday and Saturday in November, the conference provides volunteers with an opportunity for training, networking, keynote speakers, sharing success stories and celebrating the hard work volunteers do for their community. The 2014 Volunteer Conference will be held November 21-22, 2014.

GETTING INVOLVED IN HRM

Youth Engagement

www.hrmyouth.ca is HRM's central resource for what's happening around the city. If you're looking to connect with youth or to promote youth-centred events and programs, contact us at hrmyouth@halifax.ca.

Neighbourhood Sign Program

HRM's Neighbourhood Sign Program can provide access to HRM-owned land for a neighbourhood sign. The sign program is neighbourhood-driven. A volunteer group engages with the local community, prepares a site plan and design for the neighbourhood sign, and contributes financially to the project. A neighbourhood sign is an engagement tool to work collaboratively with local government, to celebrate identity and civic pride, to commemorate culture and heritage, and to foster a welcoming environment. For more information, visit the [website](#).



HRM Newcomers BBQ 2013

HRM Festival & Events Grants

For information on HRM Event Grants, contact Civic Events at **902-490-6979** or visit the [website](#).

Community Gardens

For information on Community Gardens, contact your local recreation centre or visit the [website](#). Application deadline is March 15.

Community Grants

902-490-7310

If you are a registered, non-profit organization or a federally registered charity located within HRM, you could be eligible for a one-time grant through HRM's Community Grants Program. The focus of the program is to provide support to local volunteers and to help them develop their programs. The program opens in January of each year with a deadline for applications of March 31. Please see the Guidebook on our [website](#) for details.

ONLINE SERVICES



HRM is pleased to offer a wide range of online services on Halifax.ca

Here are a few!

311 Online

Submit a variety of non-emergency service requests through halifax.ca. Use the service request number you receive to check the status of your request online.

Please refer to page 4 of this guide for more information on HRM's 311 service.

Social Media

Choose from a list of HRM's official social media channels.

Transit Trip Planner

Use Metro Transit's Google Trip Planner and plan your route.

Follow Metro Transit on Twitter at: [@hfxtransit](https://twitter.com/hfxtransit) for service disruptions and detour information.

e-Payments

Parking ticket payments.

Online Calendar

Information about municipal meetings, events and public consultations. Links to community events, youth events and HRM-wide Festival and Events listings.

RSS Feeds

Subscribe for instant updates on:

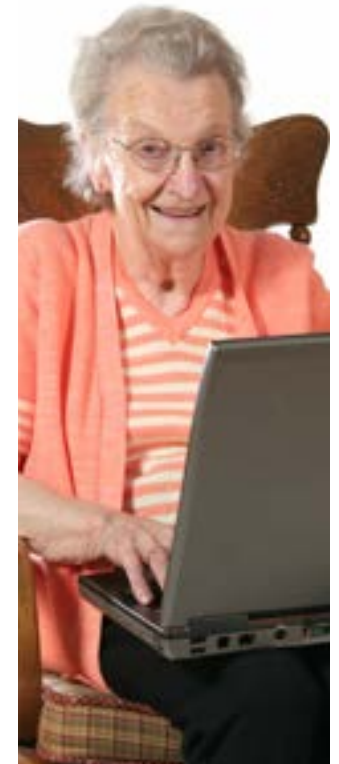
- HRM News Releases
- Field Conditions
- Fire Investigations

YouTube Channel

Community & Recreation Services/ Program Registration

Maps

ExploreHRM is an interactive mapping application containing over 46 data sets including recycling, zoning, and recreation.



Webcast of Regional Council Public Sessions

[Live video of council in session.](#)

[Archived video and audio.](#)

HALIFAX PUBLIC LIBRARIES

Connecting people,
enriching communities,
and inspiring discovery.



Contact Information

General Inquiries: 902-490-5753 | Teleaccess: 902-490-5845
Book a Computer: 902-490-5780 | Borrow by Mail: 902-490-5599

Administration Office

60 Alderney Drive, Dartmouth, NS B2Y 4P8
(902) 490-5744

Halifax Public Libraries comprises 14 branch libraries, a website, Borrow by Mail, and Home Delivery services. The collection consists of over 1 million items—including books, magazines, DVDs, CDs, downloadable audiobooks, eBooks, and videos. The Library also offers programs for adults, teens, and children. These include author readings, live performances, homework help, and puppet shows. All of the Library's programs are free! For more information about Library programs, pick up the bi-monthly Library Guide, or visit the [website](http://www.halifaxpubliclibraries.ca).

Recently, Halifax Public Libraries switched its entire collection from barcodes to RFID tags. The new system creates a better user experience—an easier, more efficient check-out time. Items with barcodes need to be lined up one at a time to be checked out. RFID tags, however, allow multiple items (up to five) to be scanned simultaneously, eliminating the need to manually scan each item. While RFID tags are a new technology for Halifax Public Libraries, it's a proven technology that has been implemented in many libraries across Canada and around the world.

Online services

- The [Discover Catalogue](#) allows you to search for items, reviews, best-seller lists, community resources, courses, and find other online resources such as encyclopedias and consumer information.
- [Downloadable media](#), such as audiobooks, eBooks, and videos.
- [Local history resources](#) such as Roots to the Past, Ancestry Library Edition, and Library & Community Archives.
- [Homework Survivor](#) for children features a live chat service on the Kids @ the Library webpage.



WWW.HALIFAXPUBLICLIBRARIES.CA 

Branch Locations

Alderney Gate

60 Alderney Drive, Dartmouth
Information Desk: 902-490-5745

Bedford

15 Dartmouth Road, Bedford
Information Desk: 902-490-5757

Captain William Spry

16 Sussex Street, Spryfield
Information Desk: 902-490-5818

Cole Harbour

51 Forest Hills Parkway, Cole Harbour
Information Desk: 902-434-6177

Dartmouth North

105 Highfield Park Drive, Dartmouth
Information Desk: 902-490-5840

Halifax North Memorial

2285 Gottingen Street, Halifax
Information Desk: 902-490-5723

J. D. Shatford Memorial

10353 St. Margaret's Bay Road, Hubbards
Information Desk: 902-857-9176

Keshen Goodman

330 Lacewood Drive, Halifax
Information Desk: 902-490-6410

Musquodoboit Harbour

Village Plaza, 7900 #7 Highway,
Musquodoboit Harbour
Information Desk: 902-889-2227

Sackville

636 Sackville Drive, Lower Sackville
Information Desk: 902-865-3744

Sheet Harbour

Blue Water Business Centre,
22756 #7 Highway, Sheet Harbour
Information Desk: 902-885-2391

Spring Garden Road Memorial

5381 Spring Garden Road, Halifax
Information Desk: 902-490-5700

Tantallon

3646 Hammonds Plains Road,
Upper Tantallon
Information Desk: 902-826-3330

Woodlawn

31 Eisener Blvd., Dartmouth
Information Desk: 902-490-2636



Borrow by Mail

902-490-5599 | 1-800-565-4414
Email: bxm@halifax.ca
Mon-Fri: 8:30 am - 4:00 pm

The *Borrow by Mail* service is available to any resident of HRM who does not reside in an area served by a branch.

How Do I...

[Get a card?](#)

[Make a Web Payment?](#)

[Book a Computer?](#)

Halifax Central Library

The [Halifax Central Library](#) will be a civic landmark and a source of inspiration and pride for everyone. True to its democratic roots, the library was designed space-by-space through extensive public consultation and lively discussion. Located at the corner of Spring Garden Road and Queen Street, the new Library will boast an expanded book collection, 250 public computers, café, adult learning and literacy centre, media recording studio, 300 seat performance space (Paul O'Regan Hall), and quiet study areas as well as active social spaces. The new Central Library is set to open in the Fall of 2014.



Living Room



Paul O'Regan Hall



Atrium

ACCESSIBILITY

Here are some of the amenities HRM provides for those requiring accessible services:

Metro Transit Services

- Over 70% of fixed-routes are [designated accessible routes](#) using low floor buses (ALF).
- ALF buses will pick-up or drop-off customers in wheelchairs regardless of the route, as long as the accessible ramp can be deployed safely, without risk of damage, to load or unload the customer.
- Personal care attendants travel for free with proper ID on fixed route transit service with mobility impaired customers.
- Request stop program available to mobility-impaired customers all day.
- Access-A-Bus is a shared ride, door-to-door transit service for persons who are unable to use the fixed-route system due to physical or cognitive disabilities and are declared eligible through a registration process.

For more information: www.halifax.ca/metrotransit or call 311.



Dartmouth Waterfront Trail

Trail System

HRM has several trails confirmed as wheelchair accessible. Find them in our *Get Out Check It Out* trails booklet at www.halifax.ca/trails.

Recreation Programs

HRM Community & Recreation Services is committed to providing safe and accessible programs for everyone to enjoy. Persons with disabilities are welcome to participate in recreation activities compatible to their interests and abilities.

Prior to the beginning of the recreation program, HRM staff will meet with the family and individuals to identify appropriate program support and

requirements based on HRM resources. For information on inclusive recreation programs, visit the [website](#).

Our Website Speaks To You: BrowseAloud

We've enabled www.halifax.ca with speech capabilities. By downloading and installing the [free BrowseAloud software](#), you can simply point at text and it will be read aloud to you.

Connecting With City Hall

Regional Council meetings are accessible through the HRM [website](#).

Also offers access to [archived video and audio](#).

GARBAGE, RECYCLING AND COMPOSTING

In HRM, we work hard to protect the environment.

One way we do this is through our five stream waste resource management system. The basis of this system is separation of waste materials which starts in the home.

WWW.HALIFAX.CA/RECYCLE 

When you recycle and compost you help conserve natural resources by turning old products into new ones. In addition, recycling and composting reduces pollution, saves valuable landfill space, creates jobs and preserves the environment. The program is easy to follow, it's responsible and this information outlines the main components that make it work.

For more detailed information on organics, recycling, garbage and household special waste visit our [website](#). Also check the schedules and guides on the following pages.

Organics Green Cart



The organics green cart program collects all of your household organic waste, including kitchen food waste and yard waste. The program is easy to use—the Municipality provides the tools (kitchen mini-bin and green cart). Simply separate the material and your organics green cart is collected every second week from the curb for composting.

According to our surveys, 94% of residents in HRM report that the program is a convenient method to manage food and yard waste.

The Green Cart program diverts more than 50,000 tonnes of organic waste from the landfill each year! The program also produces soil enriching compost and reduces greenhouse gases and other emissions.

Blue Bag Recycling Paper Recycling



Through the recycling program, residents recycle in see through blue bags. These items include all plastic containers (no styrofoam), beverage containers, glass jars, steel and aluminum cans, all milk containers and all plastic bags.

Newspaper and other paper products are recycled separately from blue bag materials by placing them in a grocery bag, retail or clear bag. Corrugated cardboard is bundled and placed next to the other recyclables.

HRM residents recycle more than 24,000 tonnes of material each year. This material is processed at the municipal recycling plant.

Garbage



In HRM, garbage is collected every second week and taken to a mixed waste processing and disposal facility.

By participating in HRM's waste diversion programs, residents are diverting approximately 60% of their waste from disposal!

Certain electronics are not accepted for curbside collection. TVs, computers, monitors, printers, telephones, fax machines, cell phones and audio/video playback systems must be taken to an EPRA drop-off site for recycling.

Visit www.recyclyMyElectronics.ca or 1-877-462-8907 for more information.

HSW – Household Special Waste



Some waste products such as batteries, propane tanks and solvents can harm the environment if discarded improperly.

HRM operates a Household Special Waste Depot where residents can drop off these items for safe disposal. The HSW Depot operates selected Saturdays (9:00 am to 4:00 pm). Please call **311** to verify this schedule.

Leftover latex, oil and solvent based paints including aerosol paint can be returned to any ENVIRO-DEPOT™ in HRM free of charge. Contact ProductCare.org/NS or call 1-877-313-7732.

HSW materials are not collected at the curbside.



Recyclables Collection Schedule 2014

Communities with Bi-Weekly Recyclables Collection

Zone A

- Conrad Settlement
- Ecum Secum
- Gaetz Brook
- Head of Chezzetcook
- Herring Cove
- Hubbards
- Lake Echo
- Lawrencetown
- Lower/East/West Chezzetcook
- Mineville
- Mooseland
- Moser River
- Peggy's Cove
- Porter's Lake
- Preston
- Prospect
- Sambro
- Seaforth
- Sheet Harbour
- St. Margaret's Bay
- Tangier
- Tantallon—including Sheldrake Heights
- Upper Musquodoboit
- West Porter's Lake
- Williamswood

Zone B

- Clam Bay
- Clam Harbour
- Cook's Brook
- Cow Bay
- Dutch Settlement
- Eastern Passage
- Elderbank
- Enfield
- Fall River
- Goff's
- Jeddore
- Lake Charlotte
- Meagher's Grant
- Middle Musquodoboit
- Musquodoboit Harbour
- Petpeswick
- Waverley
- Wellington
- Windsor Junction

Materials must be curbside by 7:00 am to ensure collection.

Place blue bag approximately 3 feet (1 meter) away from garbage or organics cart. Remember to flatten and tie your bundle of corrugated cardboard in arm-load sizes, approx. 2ft x 3ft x 8in, (0.6m x 0.9m x 0.2m)

Recyclables are collected **weekly** on your garbage/organics collection day in the following areas: Halifax, Dartmouth, Bedford, Sackville, Beaver Bank, Kinsac, Cole Harbour, Westphal, Beechville, Lakeside and Timberlea, Hammonds Plains Road from Bedford to Highway #103, including; Kingswood, Lucasville Road, Pockwock Road, Westwood and Stillwater Lake.

Reminder: Please refer to your *Organics Green Cart and Garbage Collection Schedule 2014* for green cart and regular garbage collection weeks. Regular collection will occur on holidays not listed.



For HRM information and services call 311, TDD/TTY 490-6645, or www.halifax.ca/recycle

Zone A Zone B Holiday—no collection ★ Alternate collection day for holidays

JANUARY 2014							FEBRUARY 2014							MARCH 2014						
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4★							1							1
5	6	7	8	9	10	11	2	3	4	5	6	7	8	2	3	4	5	6	7	8
12	13	14	15	16	17	18	9	10	11	12	13	14	15	9	10	11	12	13	14	15
19	20	21	22	23	24	25	16	17	18	19	20	21	22	16	17	18	19	20	21	22
26	27	28	29	30	31		23	24	25	26	27	28		23	24	25	26	27	28	29
														30	31					

APRIL 2014							MAY 2014							JUNE 2014						
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5					1	2	3	1	2	3	4	5	6	7
6	7	8	9	10	11	12	4	5	6	7	8	9	10	8	9	10	11	12	13	14
13	14	15	16	17	18	19★	11	12	13	14	15	16	17★	15	16	17	18	19	20	21
20	21	22	23	24	25	26	18	19	20	21	22	23	24	22	23	24	25	26	27	28★
27	28	29	30				25	26	27	28	29	30	31	29	30					

JULY 2014							AUGUST 2014							SEPTEMBER 2014						
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5						1	2★		1	2	3	4	5	6
6	7	8	9	10	11	12	3	4	5	6	7	8	9	7	8	9	10	11	12	13
13	14	15	16	17	18	19	10	11	12	13	14	15	16	14	15	16	17	18	19	20
20	21	22	23	24	25	26	17	18	19	20	21	22	23	21	22	23	24	25	26	27
27	28	29	30	31			24	25	26	27	28	29	30★	28	29	30				
							31													

OCTOBER 2014							NOVEMBER 2014							DECEMBER 2014						
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4							1		1	2	3	4	5	6
5	6	7	8	9	10	11★	2	3	4	5	6	7	8★	7	8	9	10	11	12	13
12	13	14	15	16	17	18	9	10	11	12	13	14	15	14	15	16	17	18	19	20
19	20	21	22	23	24	25	16	17	18	19	20	21	22	21	22	23	24	25	26	27★
26	27	28	29	30	31		23	24	25	26	27	28	29	28	29	30	31			
							30													

If your collection day falls on a holiday and that holiday is a Monday or Tuesday, then collection takes place the preceding Saturday. If the holiday falls on Wednesday, Thursday or Friday, then collection will occur the Saturday following.



Organics Green Cart and Garbage Collection Schedule 2014



Area I

- Halifax
- Sackville
- Beaver Bank
- Cole Harbour
- Eastern Passage
- Fall River, Waverley to Dutch Settlement & area

If your community is not included here, please check Area II or call 311 for more information.

- Organics Green Cart collection
- Garbage collection
- Holiday — no collection
- Alternate collection day for Holidays
- Curbside Give Away Weekend

Materials must be curbside by 7:00 am to ensure collection.

If your collection day falls on a holiday and that holiday is a Monday or Tuesday, then collection takes place the preceding Saturday. If the holiday falls on Wednesday, Thursday or Friday, then collection will occur the Saturday following.

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For more details on "What Goes Where" and "How to Prepare It", check your Householders Guide to Waste Management found in the Yellow Pages, visit us on the web at www.halifax.ca/recycle/ or call 311, TDD/TTY 490-6645.





Organics Green Cart and Garbage Collection Schedule 2014



Area II

- Dartmouth
- Bedford
- Porter's Lake
- Lake Echo
- Preston
- Sambro
- Hammonds Plains
- Chezzetcook area
- Sheet Harbour area
- Lawrencetown
- Musquodoboit Valley
- St. Margaret's Bay
- Prospect
- Herring Cove
- Musquodoboit Harbour area
- Beechville
- Goodwood
- Peggy's Cove
- Harrietsfield
- Ketch Harbour
- Hubbards
- Tantallon
- Timberlea

If your community is not included here, please check Area I or call 311 for more information.

- Organics Green Cart collection
- Garbage collection
- Holiday — no collection
- Alternate collection day for Holidays
- Curbside Give Away Weekend

Materials must be curbside by 7:00 am to ensure collection.

If your collection day falls on a holiday and that holiday is a Monday or Tuesday, then collection takes place the preceding Saturday. If the holiday falls on Wednesday, Thursday or Friday, then collection will occur the Saturday following.

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SEPTEMBER 2014						
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For more details on "What Goes Where" and "How to Prepare It", check your Householders Guide to Waste Management found in the Yellow Pages, visit us on the web at www.halifax.ca/recycle/ or call 311, TDD/TTY 490-6645.



Householders Guide

Materials must be curbside by 7:00 am to ensure collection.



Organics Green Cart

Collected every 2 weeks (even if not full)

Place the following items in your organics green cart:

All Food Waste: Fruit and vegetable peelings, table scraps, meat, fish, dairy products, cooking oil and fat (cool, wipe with paper towel, place in green cart), bread, rice, pasta, bones, coffee grounds, filters, tea bags, eggshells.

Use boxboard or one sheet of paper to wrap wet food waste.

Yard Waste: Excess leaves, brush and plants.

Boxboard and Soiled Paper: Cereal boxes (remove liner), shoe, cracker and cookie boxes, paper towel rolls, soiled paper, food napkins, kitchen paper towels and tissue boxes (remove plastic).

Other: Sawdust and wood shavings.

Not for the Green Cart:

- No ashes
- No waxed/film packaging (e.g. microwave dinner)
- No corrugated cardboard (e.g. pizza boxes)
- No plastic bags (including 'biodegradable')
- No cans, bottles or glass
- No decorations or wire wreaths
- No newspapers, magazines or shredded paper
- No paper, coffee or styrofoam cups
- No milk containers
- No rocks, logs or tree trunks
- No soil/sods
- No pet or animal waste

Blue Bag Recycling Paper Recycling

Urban/Suburban:
Collected every week
Rural: Collected every 2 weeks



Blue Bag Recyclables:

Put in clear or see-through blue bag:

- All deposit bearing containers*
- All plastic containers
- No styrofoam
- Glass bottles and jars*
- Steel and aluminum cans
- Clean aluminum foil and plates
- All milk containers*
- Mini Sips and Tetra Juice Paks
- Plastic bags including: grocery, retail, bread, dry cleaning and frozen food bags, bubble wrap. Remember to empty and remove all receipts. Please stuff all bags inside a grocery bag, tie and place in blue bag.

**Place all caps in garbage*

Paper Recyclables:

Place in a grocery bag, retail or clear bag:

Dry and clean paper, newspapers, flyers, glossy magazines, catalogues, envelopes, paper egg cartons, paperbacks, phonebooks and shredded paper.

Corrugated Cardboard:

(e.g. appliance boxes, pizza boxes)

Fold boxes flat. Tie in bundles approximately 0.6 m x 0.9 m x 0.2 m (2 ft x 3 ft x 8 inches).

Paper and corrugated cardboard is placed next to blue bag recycling.

Garbage

Collected every 2 weeks

Place for collection in a secured garbage bag or container



- Aerosol cans, empty
- Aluminum foil, soiled
- Ashes (cold)
- Broken glass (wrapped)
- Bulky items: furniture, stoves, etc.
- Carbon paper
- Ceramics
- Cloth items
- Coffee cups, disposable
- Diapers, disposable
- Dishes
- Floor sweepings
- Frozen juice cans
- Latex gloves
- Light bulbs
- Motor oil containers
- Packaging, non-recyclable
- Paint cans, empty or dry
- Pet/animal waste
- Plastic wrap, soiled
- Potato chip bags
- Styrofoam
- Tissue
- Toothpaste tubes
- Toys, broken
- Vacuum cleaner bags
- Wallpaper

Certain electronics are not accepted for curbside collection. TVs, computers, monitors, printers, telephones, fax machines, cell phones and audio/video playback systems must be taken to a drop-off site for recycling. For more information www.recycleMYelectronics.ca.

HSW - Household Special Waste

HSW Depot Drop-Off open selected Saturdays, (call 311 for schedule) 20 Horseshoe Lake Drive, Bayer's Lake Business Park.



Take these items to the HSW Depot:

- Batteries of all types
- Leftover corrosive cleaners
- Pesticides/herbicides
- Gasoline
- Fuel oil
- Solvents and thinners
- Pharmaceuticals and drugs
- Aerosol cans containing hazardous substances
- Leftover liquid paint* (see below)
- BBQ propane tanks
- Small propane cylinders (e.g. camp fuel)
- Motor oil (or contact your oil retailer for a used oil drop-off site near you)

Special Notes: HSW materials are not collected at the curbside.

*Left over liquid paint should be returned to the ENVIRO-DEPOT™ in your neighbourhood. Contact ProductCare.org/NS or call 1-877-313-7732.

Householders disposing of needles can pick up a sharps container and return it to their local pharmacy or contact the Canadian Diabetes Association.



- www.halifax.ca/recycle
- Electronics Recycling
- Household Special Waste
- Facebook



👉 How To Prepare It

Materials must be curbside by 7:00 am to ensure collection.

Organics Green Cart

Green Cart Program: Households eligible for municipal curbside collection receive a green cart and mini-bin.

Weight Limit: 100 kg (220 lb).

Special Notes:

Cooking oil and fat – Cool, wipe with paper towel, place in green cart.

Storing the cart – Store cart outside in a ventilated area.

Cart Identification – Please record your cart serial number. The cart and mini-bin remain at the property if you move.

Warranty – The cart warranty covers manufacturer's defects – not fire, loss or cart misuse. For repair, call 311.

Leaf and Yard Materials: Grass clippings should remain on your lawn. If you have leaves you cannot use as mulch, place in the green cart. Excess leaves can be placed alongside the cart in colourless clear, orange plastic or heavy paper bags ONLY. There is a 20 bag limit for curbside collection of leaf and yard waste, with a maximum weight of 25 kg (55 lb) per bag.

Branches should be tied in armload-sized bundles – *maximum 5 bundles*. Each bundle not exceeding *34 kg (75 lb)* and no individual piece in the bundle more than *1.2 m long (4 ft)* or larger than *0.2 m (8 inches)* in diameter. Place beside Green Cart.

Natural Christmas trees (free of plastic, ornaments, metal, stands and tree bags) are collected on your green cart collection day. Place beside your green cart.

Recyclables

Blue Bag Program: Clear or see-through blue bags are required to be used for recyclables. Containers and plastic bags are recyclable in your blue bag.

Plastic Bags: Please stuff all plastic grocery and retail bags into one grocery bag. (Remember to remove paper receipts first). Tie at the top and place in blue bag.

Paper Products: Keep paper separate and dry. Newspaper and other recyclable paper products must be gathered in a *separate grocery bag* and placed alongside the blue bag.

Corrugated Cardboard: Bundle cardboard; flatten and bundle (tied) in armload sizes (approximately **0.6 m x 0.9 m x 0.2 m - 2 ft x 3 ft x 8 in**). Keep dry.

Placement: Keep recyclables separate from garbage or green cart.

Special Notes: Please note that collection of recyclables occurs weekly in urban/suburban areas and every 2 weeks in rural areas.

Garbage

Proper Container: Garbage is to be securely bagged or placed in a secured metal or plastic container. *Scattered garbage due to bags broken by animals, is the responsibility of the householder.*

Bag/Container Limits: Household dwellings with 1 residential unit are permitted up to a total of **6 bags** or containers and 1 bulky item. Homeholders can substitute a bundle of renovation waste for a bag or container. Maximum of 5 bundles.

Buildings with multiple residential units on one property (from 2 to 6 units) are permitted up to **5 bags** or containers per unit. The building is allowed a total of 2 bulky items. Renovation material is not accepted curbside at multi-unit buildings. This category includes homes with basement or upper floor apartments.

Excess Garbage and Renovation Waste: Call 311 for disposal facility location(s), fees and hours.

Weight Limits: Bags (standard size) must not exceed *25 kg (55 lb)*. Full containers must not exceed *34 kg (75 lb)*. Renovation bundles must not exceed *34 kg (75 lb)* and be no more than *1.2 m (4 ft)* in length.

Special Notes: *Tires* (auto, motorcycle, etc) are not accepted at curbside. Contact the RRFB at 1-877-313-RRFB (7732) for information on proper recycling.

Auto Parts are not accepted at curbside. Contact an auto or metal recycler.

Free mandatory CFC removal for all residential fridges, freezers and dehumidifiers prior to curbside collection, call 311 to arrange.

HSW

Household Special Waste

Drop-off Depot Schedule: Operates selected Saturdays (9:00 am to 4:00 pm). Please check schedule first by calling 311.

Who is Eligible: Residents of HRM only. No business waste permitted.

Location: Behind the recycling plant at 20 Horseshoe Lake Drive, Bayers Lake Business Park, Halifax.

Paint: If you have empty paint cans or small amounts of paint, air dry or mix with sand or "kitty litter", then place with regular garbage. Do not bring empty paint cans to the HSW depot.

Leftover latex, oil and solvent-based paints including aerosol paint can be returned to any ENVIRO-DEPOT™ in HRM free of charge. Contact ProductCare.org/NS or call 1-877-313-7732.

HSW materials are not collected curbside.

Used Motor Oil: Contact your oil retailer for a used oil drop-off site near you.

For more information about HSW materials, see our web page: halifax.ca/recycle



- www.halifax.ca/recycle
- [Electronics Recycling](#)
- [Household Special Waste](#)
- [CFC Removal](#)
- [Facebook](#)

For recycling information and services call 311, TDD/TTY 490-6645

FIRE SERVICES



Contact Information, General Inquiries

Phone: 902-490-5530 | Fax: 902-490-5528

Email: hrmfire@halifax.ca

Call
911
for all
emergency
situations

Frequently Asked Questions

Can I burn brush in HRM?

Yes and No ... “No”—subject to burning bans in effect; the ability to meet all applicable regulations found in HRM’s [By-law Number O-109](#) respecting Open Air Burning, and; what time of the year it is—if your property is provided with BOTH municipal water and sewer.

HRM properties provided with BOTH municipal water and sewer services are located in a Permit Required Zone where an HRM Burning Permit is required and burning of brush is only permitted from October 16th through April 14th.

Exceptions:

- An HRM Burning Permit is required for all commercial burning regardless of municipal water and sewer services provided to the location.

- A provincial burning permit is no longer required. Visit novascotia.ca/burnsafe for the daily updated burning restrictions map—check municipal by-laws first.
- Before considering any open air burning in HRM, residents should familiarize themselves with all regulations found in HRM’s [By-law Number O-109](#) respecting Open Air Burning. In addition, the person in charge of the fire must verify that there are no Burning Bans in effect. Burning Bans are released to the public as Public Service Announcements (PSAs) and are posted to our [website](#) under “news releases”. If you do not have internet access you can contact us during regular business hours by calling **902-490-5530**.

FIRE PREVENTION AND EMERGENCY PLANNING

Can I use a chiminea or other outdoor wood burning appliances?

Yes, as long as the proper procedures and clearances are followed. You must have 15 foot clearance from the nearest adjacent dwelling. Never place a chiminea or other wood burning appliances on a deck or other combustible surfaces. Ensure that you use a fire screen to prevent sparks from spreading.

How do I become a volunteer fire fighter?

Pick up an application form from your local fire station or from the Fire Administration office at 3rd Floor, Alderney Gate, 40 Alderney Drive, Dartmouth, N.S. You will be contacted about your application. For more information, visit the [website](#).

Participate In Emergency Planning

Work with Emergency Management Office (EMO) and sponsored groups called Joint Emergency Management Teams (JEM) throughout the rural areas. For information on involvement in rural areas or to start a JEM in an urban area, visit the [website](#).

Get information during an emergency:

Visit the website .

Call 311.

Follow [@hfxgov](#).

Listen to local radio stations.

Be prepared for 72 hours in the case of an emergency:

- Have an emergency plan
- Prepare an emergency kit
- Know your risks



Leading Causes Of Fires In HRM In 2013

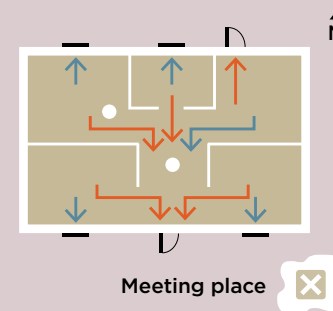
- Improper disposal of cigarettes inside and outside of the home
- Unattended cooking, especially oil on the stove top

For more information on fire codes & regulations, visit the [website](#).

Fire Prevention Tips In Your Home

- Ensure your smoke alarm is tested and working properly
- Have a fire escape plan with two ways out
- Keep matches and lighters away from children

- Primary exit route
- Alternative exit route
- Smoke alarm



POLICE



Halifax Regional Police

902-490-5020 when you need an officer to come to the scene but it's not an emergency. Examples: Driving complaints in progress, noise complaints in progress, historical sexual assaults.

902-490-5016 general inquiries and/or to report a crime that doesn't require an officer to come to the scene. Examples: Theft, thefts from vehicles, mischief/property damage, fraud, driving complaints not in progress, lost/found property.

Follow HRP on social media

facebook.com/HalifaxRegionalPolice
facebook.com/HRPTrafficCop

[Twitter@HfxRegPolice](https://twitter.com/HfxRegPolice)
[Twitter@HRPTrafficCop](https://twitter.com/HRPTrafficCop)



HRM Partners in Policing

Halifax Regional Police (HRP) is primarily responsible for policing the urban core while the rest of the community is policed by the RCMP.

Halifax District RCMP

902-244-7208 non-emergency
1-800-803-7267 toll-free

RCMP Social Media

Become a fan of RCMP on Facebook at:
facebook.com/rcmpns (English)
facebook.com/grcne (French)

Follow RCMP on Twitter at:
[@RCMPNS](https://twitter.com/RCMPNS) (English)
[@GRCNE](https://twitter.com/GRCNE) (French)

To find your nearest detachment

[Halifax Regional Police](#)
[RCMP](#)

Halifax Regional Police 2014 Priorities

- Domestic Violence:** We will act to ensure that victims are protected and people know help is but a call away. We will also focus on what we can do to prevent these acts of violence.
- Gun Violence:** We will be collaborating with a new community-based model of violence interruption and moving to a new level in our intervention and enforcement actions.
- Downtown Alcohol and Bar area concerns:** We will continue to advocate for changes to legislation in an effort to modify the abuse of alcohol in drinking establishments which is so detrimental to our community.
- Sexualized Violence:** is any sexual act perpetrated against someone's will. We will work with community stakeholders to raise awareness regarding our collective responsibility to address sexualized violence and we will be changing our initial response to sexual assaults.
- Traffic Safety:** We will be actively involved in traffic safety through awareness and enforcement initiatives.
- Cold Case:** If we have the necessary information and we are reasonably confident in the available evidence, we will pursue all clues and investigative avenues of unsolved homicides.
- The Re-Envision Project:** Our 10-year strategic plan will guide us to 2024.
- Our ethics, professionalism and community engagement:** We will further develop our ability to respond ethically and professionally to the needs of our community.
- Oversight and risk management:** We will strive to mitigate risk through active quality assurance reviews, audits and policy development.
- Information management:** As technology develops and as we implement new strategies to support our intelligence-led policing model, we will also develop and implement innovative ways to manage and secure our information.



For more information on these [priorities](#)—



Introducing the new Officer in Charge of Halifax RCMP



Since March 2013, Chief Superintendent Roland Wells has been working closely with Halifax Regional Police and community partners to maximize the success of integration and crime reduction.

C/Supt. Wells is no stranger to Atlantic Canada. Born and raised in Newfoundland, he began his career with the RCMP in 1989. He was posted throughout New Brunswick in various detachments—worked in frontline policing and border enforcement along the U.S. border, and then in charge of a large operational area in Northern New Brunswick. He has also managed and conducted internal audits throughout the Atlantic Region. Prior to his position here, he acted as the Officer in Charge of Criminal Operations in Prince Edward Island.



Chief Superintendent Roland Wells

“This past year I’ve had the chance to familiarize myself with the diverse communities within HRM and their varied policing needs and priorities,” said C/Supt. Wells. “Our integrated policing environment gives us unique capacity and expertise to adapt and respond appropriately to events across HRM and Nova Scotia which ultimately leads to people being and feeling safer.” — C/Supt. Wells

HRM Public Safety Office

Public safety is everyone’s responsibility. What role will you play?

Public safety is top-of-mind for citizens. HRM has a Public Safety Office dedicated to strengthening and fostering partnerships with other levels of government, social agencies, educational institutions, business and community groups to ensure a coordinated approach to addressing the root causes of crime and enhancing public safety. Visit the [website](#).

Halifax RCMP—Crime Reduction

The role of policing has evolved. As part of our larger crime prevention and reduction efforts, we are focusing on intelligence-led policing and crime analysts more than ever to identify criminal activity and trends.

By analyzing crime data, we are able to gain crucial information about criminal activity and then develop targeted, effective and timely police responses. In some cases, we are able to strategically deploy our resources before some crimes happen.

Since 2010, we have seen a reduction in overall crime within HRM—specifically a 26% reduction in property crime over the last three years and significant reductions in crimes against people.

Since 2011, with the exception of theft of motor vehicles, we have seen decreases in all other crime types—

including break and enters, theft from motor vehicles, property damage, drugs, robberies, weapons offenses and assaults.

Serious and fatal collisions on our highways continue to be a serious issue on our roads so six months ago, we incorporated traffic issues into our analytics process.

Through analysis, we are now able to pinpoint areas of collisions and dangerous driving. GPS technology allows us to know exactly where an event or complaint has been made and we can strategically deploy resources and anticipate traffic control issues.

We will continue to work with Halifax Regional Police and traffic enforcement to reduce serious injury and fatal collisions.

Community Consultations—RCMP Priorities

With assistance from the Halifax Regional Municipality Board of Police Commissioners, the Halifax RCMP will be hosting community consultation sessions throughout HRM in March 2014. The purpose of the sessions will be to give members of the community an opportunity to discuss various topics that will help the RCMP in Halifax determine its policing priorities for 2014/2015. More information on these sessions will be shared in the near future. To stay informed, check out the [website](#), like us on Facebook—[English](#) or [French](#) or follow us on Twitter—[English](#) or [French](#).

Report crime online

Non-emergency online reporting is available to all residents in HRM in both English and French.

People can access online reporting by clicking on the following links:

English: www.halifax.ca/police/nondispatch/index.html

French: www.halifax.ca/police/nondispatchFR/index.html





Dalhousie Arts and Social Sciences Building

Exercise Your Options!



For more information on the SmartTrip options contact:

Follow us on Twitter: [@HRMSmartTrip](https://twitter.com/HRMSmartTrip)

Email: smarttrip@halifax.ca | Call: 902-490-4160

View our website at: halifax.ca/smarttrip

What is SmartTrip?

SmartTrip is a program of the Halifax Regional Municipality designed to help employers and employees get to work . . . sustainably.

"Recognizing that we have a responsibility to reduce emissions related to commuting we work with SmartTrip to encourage and facilitate eco-wise transportation."

—Andrea Hewitt, CSR Coordinator, McInnes Cooper

How We Work

SmartTrip offers commuter options programs that make it easier for employees to take transit, carpool, walk and bike to work...or reduce the need to commute through WORKshifting.



Why Employers Are Joining

SmartTrip currently works with employers representing over 19,000 employees. They have been motivated to join in order to:

- Encourage employee retention by providing benefits to their employees that promote productivity and improved job satisfaction;
- Manage parking and other transportation challenges; and,
- Reduce emissions, promote health and contribute to community betterment.

"SmartTrip is a great aid that speeds up the development and delivery of popular initiatives for employers from the cycling courses at lunch to the Guaranteed Ride Home program to the EPass"

—Rochelle Owen, Director, Office of Sustainability, Dalhousie University

Why HRM is Implementing SmartTrip

The HRM Regional Plan targets decreased single occupancy vehicle commuting and SmartTrip is one of the initiatives to help meet this goal. If more residents commute sustainably, our transportation system becomes more efficient.

"Admiral's financial investment in our staff's membership and in the SmartTrip program seems comparatively small given the significant return on investment". —Nick Beynon, Senior Human Resource Manager, Admiral Insurance

SmartTrip Offers:

Travel Survey—To understand the travel choices of your work force and the opportunities for change.

Customized Work Plans—To guide joint program implementation.

SmartTrip Programs are designed to make it easier for employees to use sustainable transportation.

We offer:

- **SmartCycle**—Curious about bicycling to work? These *Lunch & Learns* provide skills and safety training for everyone.
- **EPass**—Annual discounted transit pass for employees—a SmartTrip exclusive.
- **Guaranteed Ride Home Program**—A free taxi ride in case of personal emergency while at work.
- **Online Ride Matching**—Form a carpool, use our Carpool Startup Tool Kit to encourage carpooling.
- **CarShare**—Information and exclusive offers on how sharing a car supports sustainable mobility.
- **WORKshift**—Business and measurement tools for flexible work programs.

Resources and Support—Program advice and ready to use Marketing and Communication materials.

Commuter Challenge—A national sustainable commuting competition.

Recognition as a SmartTrip Member—Acknowledgement as a supporter of sustainable commuting options.

Best Practice Exchange—Networking opportunities with fellow employers.

For further information and rates please visit the [website](http://halifax.ca/smarttrip).

Links:

- [SmartTrip—About Us](#)
- [WORKshift](#)
- [Ride Matching](#)
- [Commuter Challenge](#)
- [CarShare](#)

Photo credit: Nick Pearce

COMMUNITY & RECREATION SERVICES

We strive to enrich the lives of HRM residents by providing affordable, accessible, and inclusive recreation programs and facilities.

Recreation Programs

With over 50 Community and Recreation Centres around HRM, recreation services offer a variety of recreation programs to children, youth, adults, and seniors all year round. From little kickers soccer, to swimming and skating lessons, to Zumba or photography; there's a recreation program available for everyone.

Inclusion

HRM Community & Recreation Services is committed to providing safe and accessible programs for everyone to enjoy. Persons with disabilities are welcome to participate in recreation activities compatible to their interests and abilities.

For information on inclusive recreation programs, visit the [website](#).

Recreation Program Catalogue

[Online catalogue](#).

Printed catalogues are available at all recreation centres, HRM libraries, ferry terminals, and HRM Sobeys locations.

Program Registration

[Register online](#), call 490-6666 or visit an HRM Community Recreation Centre.

Canadian Tire Jumpstart



Canadian Tire Jumpstart/RecKids is a partnership that provides financial assistance to HRM children and youth who, due to a lack of financial resources, are unable to participate in organized sport, art, cultural, or recreational activities and programs.

For information, call 490-3895 or email jumpstart@halifax.ca.

Facilities

Looking for a sporting venue? Planning an outdoor wedding? Preparing a large family reunion? HRM Recreation Facilities & Scheduling can help!

- Parks & Picnic Areas
- Special Event Sites
- HRSB School Facilities
- Ball Diamonds & Sport Fields
- Three All-Weather Turf Facilities
- Four HRM Arenas

For information, contact 311 or visit the [website](#).



Hemlock Ravine

ACCESS & PRIVACY

HRM is committed to protecting the privacy of the personal information it holds and to being open and accountable to its residents.

The [Municipal Government Act](#), along with [HRM's Privacy Policy](#) and [Routine Access Policy](#), ensure your access and privacy rights are protected, that you can obtain information when you want it and if you have any questions or concerns about how HRM is managing your personal information, a process for expressing your views is available.



How do I File a Request for Information?

You have the right to request any record that is in the custody or control of the municipality. Start by making an informal request to the appropriate business unit within HRM that the request relates to. If you are told the information is not routinely available,

then you can file an access (FOIPOP) request. An access request can be filed by completing [Form #1](#) or by submitting a request in writing, clearly identifying that you are filing an access request.

How Do I File a Privacy Request?

You have the right to access any personal information HRM has about you, to ask for corrections if needed and to know what controls HRM has in place on its collection, use or disclosure.

To file a privacy request, please contact the Access & Privacy Office at: **902-490-4390** or by e-mail at: accessandprivacy@halifax.ca.

If the privacy or access request is for records held by Halifax Regional Police (HRP) or Halifax Water (HW), please contact them directly at: **902-490-5294 (HRP)** or **902-490-6207 (HW)**.



For more information:

Go [online](#).

Call: **902-490-4390**
or **902-490-4234**

E-mail: accessandprivacy@halifax.ca

PUBLIC GARDENS



The bandstand at the Public Gardens

Contact Information



For Park Maintenance Requests: Call 311

Web: www.halifax.ca/publicgardens

Hours of Operation: 8 am - dusk (April to November 2014)

The Halifax Public Gardens, a National Historic Site, is one of the rare surviving Victorian Gardens in Canada.

In 1874, two older gardens were combined to create the current size of 16 acres (6.4 hectares). Local citizens and visitors value the historic garden for its tree-lined paths, lawns and floral displays.

Services of the Public Gardens:

- Security on-site
- Sunday Band Concerts (June to September 2014)
- Wheelchair accessible (wheelchairs available at Horticultural Hall)
- No appointment necessary for photos

Please respect the Public Gardens for future generations:

- No pets, bikes or jogging
- Do not feed the waterfowl
- Lawn activity on family lawn area only
- Weddings are not permitted
- The Public Gardens is smoke free



TRAFFIC & CROSSWALK SAFETY

Crossing the Street is a Shared Responsibility

Tips for Drivers

- A crosswalk exists at EVERY intersection whether it is marked or not.
- Drivers MUST yield the right of way to pedestrians who are within a crosswalk.
- Watch for pedestrians when making a turn at an intersection. The pedestrian could have a walk symbol, and could be in your blind spot.
- Drivers must avoid distractions such as cell phones and handheld devices when driving.
- It is illegal to pass a vehicle that has stopped at a crosswalk to allow a pedestrian to cross.



Learn more about
HRM Traffic



Tips for Pedestrians

- Pedestrians should always make the intent to cross the street known and NEVER enter the crosswalk when a vehicle has already entered the intersection.
- Pedestrians crossing the street at any location other than a crosswalk MUST yield the right of way to vehicles on the road.
- If a pedestrian signal has a push-button, it must always be pushed before entering the crosswalk.
- Pedestrians should walk only once the walk signal appears.
- Pedestrians should make eye contact with drivers before they cross.

Crosswalk Safety & Accessibility

Accessible Pedestrian Signals

Imagine if you had to navigate our busy roadways with impaired vision? How would you know when it is safe to cross?

HRM has installed 27 Accessible Pedestrian Signals (APS) at busy intersections throughout HRM. The APS devices provide sounds to indicate when it is safe to cross (now a "coo coo" sound for North/South crossings and the "Canadian Melody" for East/West crossings).

Countdown Signals

Some of the crossings are now equipped with a countdown signal used in conjunction with conventional pedestrian signals at locations with long crossings. The timer comes on with the flashing "don't walk" symbol to give you an amount of time before the steady "don't walk" symbol appears.

REGIONAL COUNCIL

These elected officials are an essential democratic link between the Municipality's residents and local government. HRM Councillors work to ensure the Municipality provides a quality of life that is sustainable, healthy and vibrant - one that considers and supports the welfare of its residents.

Your Councillor is committed to representing the concerns and issues of your district and the needs of the broader community of HRM as a whole.

The municipality is responsible for a variety of services including but not limited to:

- Police, fire and emergency services
- Streets and roads
- Public transit
- Parks and recreation
- Arts and culture
- Enforcement of local by-laws
- Solid waste and recycling
- Library services
- Planning new community developments and enhancing existing neighbourhoods
- Building code, inspection and permits
- Domestic animal control

Halifax Regional Municipality has 16 elected officials who represent a wide range of communities—from Ecum Secum to Hubbards.



Mayor and Regional Council, elected in October 2012

Contacting Your Councillor

You can contact any of the Halifax Regional Municipality Councillors through the Councillors' Support Office:

Phone: 902-490-4050

Fax: 902-490-4122

P.O. Box 1749

Halifax, N.S. B3J 3A5

Contact Information for Individual Councillors is as follows:

District 1: Barry Dalrymple

Waverley—Fall River —
Musquodoboit Valley

Cell: 902-222-0740

Email: barry.dalrymple@halifax.ca

District 2: David Hendsbee

Preston—Chezzetcook—Eastern Shore

Cell: 902-483-0705

Email: david.hendsbee@halifax.ca

District 3: Bill Karsten

Dartmouth South—Eastern Passage

Cell: 902-476-1855

Email: bill.karsten@halifax.ca

District 4: Lorelei Nicoll

Cole Harbour—Westphal

Cell: 902-478-2705

Email: lorelei.nicoll@halifax.ca

District 5: Gloria McCluskey

Dartmouth Centre

Cell: 902-476-1667

Email: gloria.mccluskey@halifax.ca

District 6: Darren Fisher

Harbourview—Burnside—Dartmouth East

Cell: 902-497-7166

Email: darren.fisher@halifax.ca

District 7: Waye Mason

Peninsula South—Downtown

Cell: 902-430-7822

Email: waye.mason@halifax.ca

District 8: Jennifer Watts

Peninsula North

Cell: 902-497-4748

Email: jennifer.watts@halifax.ca

District 9: Linda Mosher

Armada—Peninsula West

Cell: 902-476-4117

Email: linda.mosher@halifax.ca

District 10: Russell Walker

Halifax—Bedford Basin West

Cell: 902-497-7215

Email: russell.walker@halifax.ca

District 11: Stephen Adams

Spryfield—Sambro Loop—Prospect Road

Cell: 902-497-8818

Email: stephen.adams@halifax.ca

District 12: Reg Rankin

Timberlea—Beechville—Clayton Park West

Cell: 902-499-3744

Email: reg.rankin@halifax.ca

District 13: Matt Whitman

Hammonds Plains—St. Margaret's

Cell: 902-240-3330

Email: matt.whitman@halifax.ca

District 14: Brad Johns

Middle/Upper Sackville—Beaver Bank—
Lucasville

Cell: 902-476-1234

Email: brad.johns@halifax.ca

District 15 - Steve Craig

Lower Sackville

Cell: 902-240-0441

Email: steve.craig@halifax.ca

District 16: Tim Outhit

Bedford—Wentworth

Cell: 902-229-6385

Email: tim.outhit@halifax.ca

MAJOR DEVELOPMENT PROJECTS

HRM has a number of exciting projects planned for 2014. Here's a sample of what is to come!

Cogswell Interchange

Cogswell Interchange

Several downtown studies have identified the Cogswell Interchange as an underutilized piece of transportation infrastructure. Redevelopment of this site could be key to the success of rejuvenating and growing the Regional Centre. Following public consultation through HRMbyDesign, a high-level vision for the area was developed, focusing on high-quality, mixed-use, pedestrian/transit/active transportation-friendly redevelopment, connecting downtown to northern Peninsula neighbourhoods, and acting as a gateway to Downtown Halifax.

Currently a technical analysis is being undertaken to assist with a design plan that meets desired transportation, utility, public realm, downtown densification, urban form and financial options for the municipality. It will include an approach for:

- removal of the interchange,
- the introduction of new streets and utility corridors,
- the creation of new development land parcels,
- proposed building height and mass,
- development of urban design principles,
- solutions for dealing with challenging grades,
- phasing of demolition and construction of new roads,
- financial analysis/plan for Council's consideration.

In 2014-15, an implementation plan will be developed initiating detail design activities for demolition and reinstatement of municipal infrastructure.

Business Parks

The Business/Industrial Parks of HRM are one of the largest contributors to the region's economy. HRM ensures a supply of competitively priced industrial and related commercial lands for business attraction, growth and expansion.

To support economic development objectives through the creation of new industrial/commercial land inventory within the [Burnside Business Park](#), development of Phase 12 Burnside will continue in 2014-15 to provide consistent delivery of infrastructure within the park, including new lot inventory along with the associated new streets, sidewalks, bike lanes and services. The grading tender for Phases 12-5 and 12-6 was awarded in fiscal 2013-14 and development of these phases will continue with the tendering/construction of streets and services of Phase 12-5 in 2014-15 and Phase 12-6 anticipated the following year. Together Phase 12-5 and 12-6 will

provide approximately 114 net acres of new industrial lot inventory, and at full build out, will contribute approximately \$3 million of commercial tax revenue annually.



Burnside Business Park

MAJOR DEVELOPMENT PROJECTS

Sackville Kinsmen Splash Park

The central location of the Sackville Kinsmen Splash Park on First Lake, which has an expected completion of summer 2014, will allow for frequent use by residents throughout the municipality. This new Splash Pad at the Sackville Kinsmen Park is supported by funds from the Sackville Kinsmen Club and a Recreation Facility Development Grant from the Province of Nova Scotia. The project addresses the need for greater access to aquatic activities in this area when the beach is unavailable for swimming and will provide an opportunity for aquatic recreation throughout the summer months.

St. Margaret's Bay Skate Park Project

The construction of a 650-square metre skatepark in front of the Hubbards Recreation Centre, just off the St. Margaret's Bay Road, will take place in 2014. It will be designed to suit users participating in a range of action sports, including skateboarding, BMX bicycling, scootering and inline skating.

The project is supported by funds from the Halifax Regional Municipality, Province of Nova Scotia, St. Margaret's Bay Skatepark Committee, and the Hubbards Area Recreation Association.

Solar City

By mid-February 2014, over 250 homes participated in the Solar City Pilot Program, which officially launched in April 2013. By comparison, just 52 HRM homes had solar systems installed in 2012. Through the program, approximately 1,000 homeowners were eligible to have a solar water heating system installed on their property and financed through their HRM property tax account. This innovative financing system was made possible through an amendment to the HRM Charter by the Province of Nova Scotia, allowing for the financing of any energy or environmental improvements through this method.

As of mid-January 2014, over 1,000 homes had a free solar assessment. HRM was pleased to open the program to additional registrants in February 2014.



Dartmouth Canal Greenway

The Shubenacadie Canal System is a unique system of natural lakes and rivers connected by man-made locks and canals. It is designated as a National Historic Civil Engineering Site and connects Halifax Harbour with Cobequid Bay and the communities in between.



This multi-year Canal Greenway project will result in the completion of an open space spine through the most urban portion of Downtown Dartmouth between Lake Banook and Halifax Harbour. Projects currently underway for this portion of the corridor include:

- an overall Coordination and Design exercise.
- an Interpretive Strategy covering pre-contact use by the Mi'kmaq to global warming effects 100 years into the future.
- construction of the Canal Greenway Park between Irishtown Road and the Esso station at Ochterloney. This corridor segment includes significant archaeological and cultural components of the Canal Greenway and will highlight the reconstruction of a replica 1860s boat rail car on the Inclined Plane, the Power House (rendering to the left) and Tail Race. A request for design-build proposals for the Cradle has recently been issued.
- reconstruction of the Portland/Alderney/Prince Albert Road intersection by HRM Traffic and Right-of-Way and Design and Construction Services, and the replacement of the storm sewer infrastructure by Halifax Water (that will accommodate fish passage requirements of DFO). Active Transportation components will be coordinated with the intersection reconstruction.

PLANNING



Bedford Waterfront

The first review of HRM's Regional Plan, known as RP+5, took place in 2012 and 2013.

Over 1,000 residents and numerous organizations representing diverse interests and areas of the municipality were engaged in the RP+5 public consultation process. A public hearing will provide the final opportunity for public input. Regional Council will make a decision on the revised Regional Plan.

The Regional Plan, adopted by Council in 2006, forms a comprehensive guide for the future growth and development of HRM. It is implemented through changes to policies, land use regulations and investments in municipal infrastructure, programs and services.

To learn more, subscribe to our [PlanHRM e-newsletter](#) and receive quarterly, and at times more frequent, updates about Regional Plan implementation such as:

- Community planning (ie: the Centre Plan)
- Community engagement opportunities
- Major studies
- Priority plans
- Success stories, and
- Progress reports

Follow us: on Twitter [@PlanHRM](#) and [Facebook](#).

PlanHRM 

ARTS & CULTURE

Culture defines people, neighbourhoods & communities. It can be found in our artistic and creative expressions, traditions, social viewpoints and local aspirations. It is our identity, history, a sense of place and belonging.



"Lace Up" sculpture by Ilan Sandler at the Emera Oval

Here are a few ways HRM is working with community to celebrate and support HRM's culture:

Programming

Community Art: This program provides opportunities for community to work collaboratively with an artist in the creation of neighbourhood beautification projects.

Open Projects:

This program provides opportunities for artists and members of the general public with a creative interest to submit public realm arts proposals that re-imagine, re-make and re-invent civic spaces.



Residency Initiative: This program provides opportunities for artists and/or arts organizations to engage residents and community in creative practices.

For further information on programming and other cultural related opportunities

Call: 902-490-1039

Visit the [website](#).

Nocturne: Art At Night

October 18, 2014

Each year HRM sponsors Nocturne, a volunteer-driven, HRM-wide free arts festival. A program, map, bus and walking tours guide residents to exhibitions in galleries and public spaces throughout the city. HRM supports artists in the development and exhibition of public art projects, provides dedicated free transit to and from events, and coordinates the use of public spaces for arts use.



Nocturne Art Festival

SNOW CLEARING INFORMATION

Our snow removal resources are in full force during a snow event.

HOW DO I STAY INFORMED?

Follow us on Twitter: @hfxgov
Call our Customer Service Centre at: 311
Visit the [website](#).

INTERESTED IN RECEIVING NOTIFICATIONS ABOUT THE OVERNIGHT WINTER PARKING BAN?

Sign up for email or phone notifications through CityWatch:
Email: contacthrm@halifax.ca
Call: 311



Snow clearing on Barrington Street

WWW.HALIFAX.CA/SNOW

Cool Tidbit:

During snow clearing season, please keep your green cart out of the way of snow plows.

Need a Place to Park When the Overnight Winter Parking Ban is in Effect?

Parking Spot Matching Program

- Looking for a spot to park your car? Do you have an extra parking space or two? www.hrsmarttrip.ca is more than just a ride matching program. Register today to search for a parking spot or offer a parking spot.

Snow Safety for Children

- Never build a snow fort in the bank alongside the road.
- Walk on the sidewalk facing the traffic, not on the roadway.
- Never coast your toboggan near a roadway.
- Do not throw snow balls at the snow plow or any vehicle.



If our service standards have not been met within the time frames listed below, please call to let us know. Thank you for your cooperation and patience during and after snow events.

When will my ROAD be cleared after a snow storm?

- Please allow 12 hours after the end of the snowfall for crews to plow main roads and bus routes
- Please allow 24 hours after the end of the snowfall for crews to plow residential and rural streets



When will my SIDEWALK be cleared after a snow storm?

- Please allow 12 hours after the end of the snowfall for crews to plow sidewalks on main arterials
- Please allow 18 hours after the end of the snowfall for crews to plow sidewalks on school routes and bus routes
- Please allow 36 hours after the end of a snowfall for crews to plow sidewalks on residential and rural streets*

*Starting in the 2013/2014 season, HRM is responsible for clearing all public sidewalks of snow and ice. That includes plowing, salting and sanding sidewalks formerly maintained by the homeowner. (This pertains to homes that about the sidewalk in Peninsula Halifax, Armdale and Spryfield)

Winter Parking Ban

During the 2013/14 winter season, HRM's Traffic Authority enforces a winter parking ban. Every year, the overnight parking regulations are in effect between December 15 and March 31 from 1 a.m. to 6 a.m. However they are only enforced during declared snow and ice operations. The ban hours offer some flexibility to those who are most affected, such as shift workers, residents without a driveway, and business owners, without compromising HRM's snow and ice clearing operations.

To keep up-to-date on all winter operations information including service standards, priority streets, winter parking ban, parking options, and Motor Vehicle Act legislation, please visit the [website](#).



Working Together

If an emergency event happens during a snow fall, snow plows will always help a fire truck or ambulance by clearing the way so they can get where they need to be.



Bridge Terminal

The Moving Forward Together Plan



On January 14, 2014, Regional Council approved an expansion in the scope of the Metro Transit Five Year Service Plan to include a thorough review of the entire network. Regional Council also endorsed four principles called the “Moving Forward Principles” to be used when drafting the plan.

These principles are:

1. Increase the proportion of resources allocated towards high ridership services.
2. Build a simplified transfer based system.
3. Invest in service quality and reliability.
4. Give transit increased priority in the transportation network.

It is anticipated that a draft plan will be available in the Fall of 2014. Although the draft network and service plan proposed at that time may have some of the same features and characteristics of the existing network, it is likely substantial changes will be proposed. This could result in a transit network that is significantly different from the current system in terms of the number of routes, length and frequency of routes, coverage area, and service types.

There will be many opportunities for the public to provide feedback on the draft plan. More information on when and how consultation will take place should be available later this year.

For more information or to be added to our email list, please contact movingforward@halifax.ca.

The Christopher Stannix goes into service in May 2014!

HRM's newest harbour ferry is currently under construction and is expected to go into service in May 2014. The new boat will increase the existing service currently running between Halifax and Woodside giving it increased weekday service and providing service on the weekends.

The new harbour ferry will also have a very special name. In August 2013, a call for public submissions went out to suggest a name for the vessel. Over 1,200 submissions were received. The submissions were narrowed down to a final list of five and a public vote was held. In November 2013, over 12,000 individuals picked their favourite name for the new harbour ferry—*Corporal Christopher Stannix*.



The increased service on the Woodside Ferry will be supported by the introduction of two new urban express routes which will provide additional service from the communities of Cole Harbour and Eastern Passage to the Woodside Ferry Terminal. Service on these new routes will coincide with the launch of the new ferry.

More information on the Christopher Stannix and increased bus service to Cole Harbour and Eastern Passage can be found on the [website](http://www.halifax.ca/metrotransit).


New Lacewood Transit Terminal

The first phase of construction has begun on the new Lacewood Transit Terminal in Clayton Park. The new terminal will be located along Lacewood Drive between the Canada Games Centre and the Mainland North Linear Parkway Trail. The entrance to the terminal will be directly across from Radcliffe Drive.

A preliminary concept design has been prepared which includes:

- Twelve bus bays, all large enough for articulated buses
- An interior passenger waiting area and washrooms
- Traffic signals at the intersection with Radcliffe Drive
- Accessibility features include tactile pads and strips, and accessible signage
- Other passenger amenities include benches, shelters and bike racks

The second phase of construction will begin in the spring of 2014, and take approximately 8 to 10 months. It is expected the new terminal will open in the winter of 2014/15.



- [Access-A-Bus](#)
- [Accessible Service](#)
- [Fares](#)
- [Riders' Guide](#)
- [Schedules](#)
- [Snow Plan](#)

MUNICIPAL ARCHIVES

MicMac Rotary, 1970's



Contact Information

Phone: 902-490-4643 | **Email:** archives@halifax.ca

Address: 81 Ilsley Ave, Unit 11 Burnside Industrial Park, Dartmouth

Drop-in Reference Hours Tues: 10 am-1 pm, Wed-Thurs: 1 pm-4 pm



- Did your ancestor serve on the Halifax Police Department?
- Are you curious about the history of HRM parks?
- Do you have a school project on your neighbourhood's development?
- Would a historical photo be just right to illustrate a presentation or make a lovely gift?

HRM Archives preserves municipal documents, maps, plans, photos, and audio-visual recordings, from the 1820s to the 2000s, and makes them accessible for your research and enjoyment.

Highlights

- Police and Fire Department records, 1851-1998
- Photographs of municipal officials and events
- Property Assessment records, 1840-1976
- Municipal government reports and publications, 1841-2013
- John Lloyd records from his tenures as City of Halifax mayor, 1943-1971
- Halifax Advisory Committee on Human Rights, 1954-2004, from their participation in the relocation of Africville residents
- Photographs of Halifax area events and people, 1860-2000
- Lou Collins' records from his position as City Historian and participation in local heritage activities and organizations, 1879-2006

Online Resources:

- Searchable catalogue of holdings
- Historical council minutes
- Elected Officials listings, 1841-2014
- Civic address history
- Sources for family history research
- Sources on Africville history



New Dartmouth garbage truck c. 1950

EMERGENCY SERVICES

Natural disasters and other emergencies can occur suddenly, and without warning.

The best way to weather the effects of a major disaster with the least possible damage to your life and property is to follow the tips below:

Hurricane Earl



Be prepared!

Know Your Risks

Check for potentially dangerous things or places, near your home or work that may be susceptible to leakages, fires or explosions.

Have an Emergency Plan

Your family may not be together when an emergency occurs, so your plan needs to cover how to meet or how to contact one another.

Prepare an Emergency Kit

In an emergency, you will need some basic supplies to be prepared to be self-sufficient for at least 72 hours. You may have some of the items already, such as food, water and a battery operated or wind-up flashlight. The key is to make sure they are organized and easy to find.

Find a list of what to include at www.halifax.ca/emo

Get information during an emergency

- follow @hfxgov on [twitter](https://twitter.com/hfxgov)
- call 311
- visit halifax.ca/emo
- listen to a local radio station

Participate In Emergency Planning

Citizens of HRM can get involved in emergency preparedness at the community level by working with EMO and sponsored groups called Joint Emergency Management Teams (JEM). Currently, JEMs are operating in all rural areas of HRM and are looking for interested people. EMO is also seeking groups in the urban area that may want to start a JEM.

For more information, please visit the [website](http://www.halifax.ca/emo).

Call
911
for all
emergency
situations

Permits & Inspections are required for:

- New home construction
- Additions and renovations to existing homes including:
 - All structural repairs or alterations
 - All interior and exterior renovations with a value in excess of \$5000
 - Additions (including decks, exterior stairs, sunrooms)
 - Any change to a plumbing system
 - The demolition of existing structures
 - Decks: above grade wood decks and railings
 - Sheds: detached garages and accessory buildings
 - Pools: swimming pools in-ground and above ground
 - Solar Collectors



Frequently Asked Questions

What do I need to apply for a permit?

You will need to submit a completed permit application with:

- Three copies of the complete plans, showing all structural components.
- Three copies of a site plan showing the proposed location of the project in relation to any other buildings on the property, the property lines, and water courses.
- All applicable fees and deposits.

Where can I make an application for a permit?

HRM Customer Service Centres accept applications. They are located at:

- **636 Sackville Drive** (Acadia Centre)
in Sackville: 902-869-4380
- **7071 Bayers Road, Ste. 2005,**
Halifax: 902-490-5650
- **40 Alderney Drive** (Alderney Gate)
in Dartmouth: 902-490-4490

Brochures online:

- [Pools](#)
- [Decks](#)
- [Sheds](#)
- [Homes](#)
- [Renos](#)
- [Solar Collectors](#)
- [Application and Fees](#)

How long will it take to get a permit?

With a complete application, every effort is made to issue a building permit within 5 business days. You may call any time to inquire about the status of your application. Please remember to have your application number when making inquiries or submitting additional information.

Does my permit expire?

Yes, a building permit is valid for 2 years from the date it is issued. Also, if construction has not commenced in the first 12 months, the permit may be cancelled.

How much will a permit cost?

For **new homes and additions**, the permit fee is based on the floor area of the construction. All floors at or above finished grade are \$0.30 per square foot. Floors below grade but not lower than 5.5' below grade are \$0.25 per square foot (e.g. split entry). Floors lower than 5.5' below grade (basements) are \$0.10 per square foot. Attached and detached garages are \$0.10 per square foot. Basements are \$0.10 per square foot.

The permit fee to construct a **shed (detached garage and accessory building)** is based on the size of the structure at a rate of \$0.10 per square foot.

The permit fee to construct a **deck** or install a **pool** is based on \$5.50 per \$1000 of the estimated value of the project with a minimum \$25 fee.

Plumbing permit fees vary across the municipality, but the average

residential plumbing permit fee is \$50. There may be associated development permit fees ranging from \$25 - \$250 depending on the project.

For **renovation** type work, including structural alterations and repairs, the permit fee is \$5.50 per \$1000 of the estimated value of construction when complete. There is a permit fee of \$25.

Depending on whether your residence will be serviced by the municipal **sewer and/or water systems** or a **new driveway** is to be installed, there are additional charges and deposits for sewer redevelopment, sewage treatment, solid waste, lot grading, site disturbance and Streets and Services Permit.

For further details on permits and inspections, please pick up one of the brochures at our Customer Service Centres or go [online](#).

Do I Need to Call for Inspections?

For a deck

Yes, once the permit is issued, you are required to call for the following inspections: Footing & Final

For a pool

Yes, when the project is complete you are required to call for a final inspection. The pool and the fence must be installed prior to this inspection.

For a shed

Yes, once the permit is issued, you are required to call for all mandatory inspections. The inspections include footing, prior to backfill; framing, prior to drywall; and final. All of these inspections may not be applicable for every accessory building.

How do I request an inspection?

An inspection can be requested by calling the inspection line for your region before 8:00 am.

Western Region: 902-490-7097

Central/Eastern Region: 902-490-4553



To view
**HRM
By-laws:**



Respect for others is important to being a good citizen. As residents of HRM we are all entitled to the continued enjoyment of our homes and properties. Halifax has By-laws in place regulating neighbourhood concerns such as property maintenance and noise.

Who To Call

Enforcement of HRM By-laws is shared by a number of business units.

Call By-law Standards (311) for the following concerns:

- Improperly placed curbside solid waste
- Illegal dumping
- Dangerous or unsightly premises
- Day time noise
- Commercial vending on public property

For Noise

Evenings, Weekends and Holidays

In Progress

Call the Police at 902-490-5020.

After The Fact

Call the Police at 902-490-5016 to file an Incident Report.

For Graffiti In Progress

Call 911 immediately.

Graffiti vandalism is a crime.

On HRM Property

Call 311 or report [online](#) through 311 Online. A clean-up crew will be dispatched within 3 days, 24 hours for racist, obscene or offensive graffiti.

On Private Property

Call the Police at 902-490-5016 to file a Property Damage Report. To report obscene or offensive graffiti after the fact, call 311 and your request will be addressed through By-law Standards.

For Land Use and Zoning

Call 311.

For Temporary Signs

Call 311.

For Interior Property Concerns

Call 311.

Animal Services

HRM Animal Services responds to animal-related public safety and nuisance issues, including dog attacks and biting incidents, found dogs running at large and excessive barking. Call 311 or visit the [website](#).



Grafton Street



Dartmouth waterfront—Alderney Landing

STREETS, ROADS & SIDEWALKS



Halifax's South End

Road Construction

How does the municipality decide which streets take priority in a given year?

HRM employs a “blended” pavement management strategy. Approximately 25 percent of the budget is devoted to reconstruction (streets in the poorest condition), 50 per cent of the budget to streets in fair condition, and 25 per cent to preventative maintenance on streets that are in better condition and can have their life extended for another five to ten years, as a direct result of the work.

Why aren't the roads in the worst shape given higher priority?

Research has shown that maintaining the better streets costs the taxpayer considerably less per year than allowing a street to deteriorate and doing a complete reconstruction. If the entire budget was allocated to addressing only the worst streets, then those in better condition would continue to deteriorate to a point where they too would become considerably more expensive to repair.

The roads seem to be in worse shape than they were 10 or 15 years ago?

Why is that?

HRM (as with many levels of government across North America) faces difficult challenges regarding the condition of the pavement (and sidewalk) infrastructure and the associated rising costs for rehabilitation, which have doubled over the last ten years. Like most governments, businesses and families, we have to manage within our budget levels—which ultimately determines the number of streets and sidewalks that can be upgraded each year.

When do paving/road construction projects typically start? When do they end?

Paving, road and sidewalk work normally runs between May and October. Most road work runs from 7 am until 6 pm. Peak hours restrictions (7-9 am, and 4-6 pm) mean work can't impede traffic flow on main arteries during the busiest times.

Why isn't road work/construction done at night?

The municipality does occasionally work on projects at night, but this is a challenge, given the proximity to residential neighbourhoods, safety, and the fact that any noise travels much further when the surrounding noise level is lower. It's something we continue to look at, but again, the challenge is to reduce impact on nearby residential areas.

Who, other than HRM, could be doing road work at any given time?

Road work or paving projects could be done by HRM, a private contractor, the Province of Nova Scotia, the Halifax-Dartmouth Bridge Commission, Halifax Water, a land developer, or one of the Utilities (including Heritage Gas).

Cool tidbit

Do your part to help make your neighbourhood spectacular: always keep your portion of the sidewalk clear of debris and snow!



Sidewalks

HRM maintains 887 kilometres of sidewalks. Municipal Operations has a grinding attachment for its tractors, providing a permanent fix for raised sidewalk slabs. These tractors may be a familiar site as they clear snow from sidewalks in winter. This attachment allows HRM to grind down raised slabs of concrete on sidewalks. Prior to the introduction of this equipment, the slab had to be replaced, or a temporary wedge of asphalt was applied to make the slab safe until permanent repairs could be made.

The average cost to replace a concrete slab is \$421; it only costs \$110 to grind. This process allows for lower cost, permanent repairs and reduces the use of concrete. Municipal crews are dedicated to this service. In 2012, 1007 grinds were completed.

In addition to responding to resident's concerns, the Maintenance Planning Supervisors patrol the Right of Way and proactively identify defects to municipal infrastructure before they become a hazard or a complaint. Their efforts create efficiencies and improve service delivery.

WATER

Halifax Water is Canada's first regulated, water, wastewater and storm water utility.



General Customer Service

(Including Account Set Up and Cancellation)

24 hour water emergency service: 902-490-6940

24 hour sewer emergency service: 311 | Phone: 902-490-4820

Watershed Areas

Halifax Water manages six watersheds: Pockwock Lake, Lake Major, Bennery Lake, Tomahawk Lake (future supply), Chain Lake (Halifax backup supply) and Lamont/Topsail (Dartmouth backup supply).

The watersheds around Pockwock Lake and Lake Major, the two major water supply sources for the urban area of HRM, are designated as protected areas under the Nova Scotia Environment Act. A protected watershed ensures that surface runoff and inflow to the source lakes occur within a pristine environment.

Water Saving Tips

To save water in the bathroom

- Check your toilet for leaks. Put a little food colouring in your toilet tank. If, without flushing, the colour begins to appear in the bowl, you have a leak that should be repaired immediately.
- Install water-saving shower heads or flow restrictors.
- Take shorter showers. Long, hot showers can waste five to ten gallons every unneeded minute.
- Turn off the water after you wet your toothbrush and while shaving.
- Check faucets and pipes for leaks. Even the smallest drip from a worn washer can waste 20 or more gallons a day. Larger leaks can waste hundreds.

To save water in the kitchen and laundry

- Use your automatic dishwasher only for full loads.
- If you wash dishes by hand, don't leave the water running for rinsing.
- Keep a container of drinking water in the refrigerator. Running tap water to cool it off for drinking water is wasteful.
- Check faucets and pipes for leaks.

WWW.HALIFAXWATER.CA 

To save water outside

- Deep-soak your lawn. When you do water, do it long enough for the moisture to soak down to the roots where it will do the most good.
- Water during the cool parts of the day. Early morning generally is better than dusk since it helps prevent growth of fungus.
- Put a layer of mulch around trees and plants. Mulch will slow evaporation of moisture and discourage weed growth too.
- Leaks outside the house may not seem as bad since they are not as visible. But they can be just as wasteful as leaks inside.



Cool tidbit

Halifax Water also sells products at cost that customers can use to conserve water and lower their water bills. Products can be purchased at our offices at 450 Cowie Hill Road, Halifax.

Do You Have Lead Services In Your House?

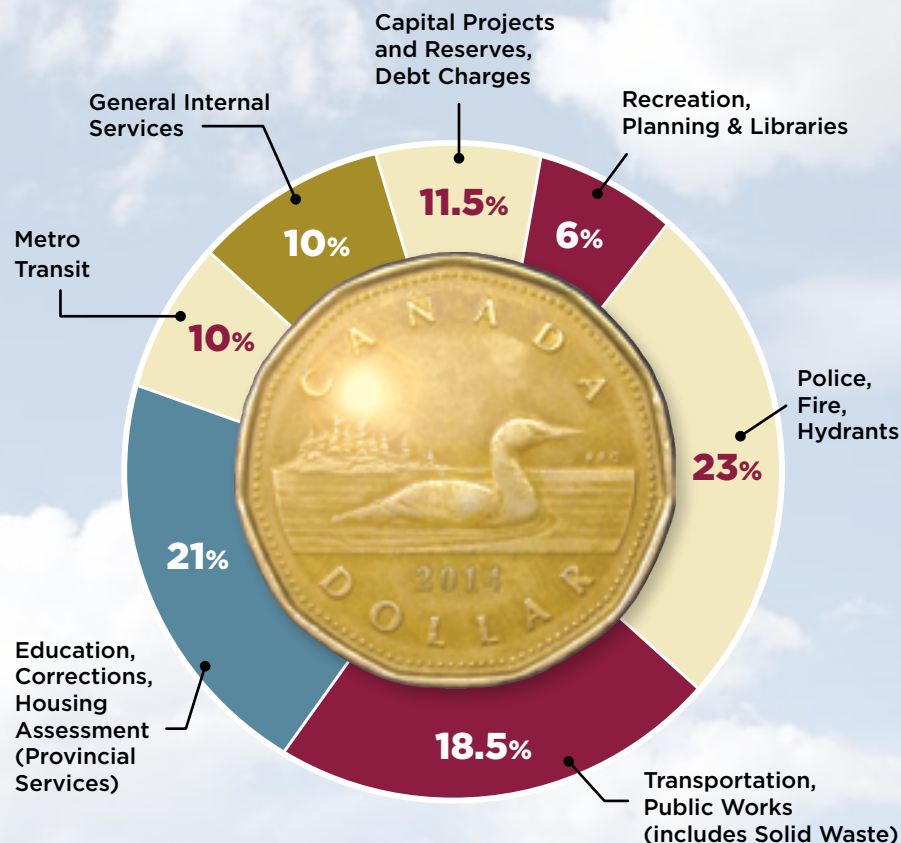
The primary source of lead in residential drinking water is from lead in plumbing systems. Up until the 1950s the service pipes leading from the watermain in the street to the home were commonly made of lead.

If you think you might be at risk of lead in your drinking water at home, here's what you can do:

- Call our water quality section at **902-490-4098** or email lead@halifaxwater.ca. We can let you know if you have a lead service to your home.
- If your house has a lead service, you can request to have your water tested free of charge. A technician will come to your home to explain how to take the sample, pick up the sample and discuss the results with you when they are returned.
- Request information on our lead service replacement program. We will replace the public portion of a lead service pipe as long as the customer agrees to replace the private portion. Research has found that partially replacing lead service lines can lead to greater amounts of particulate lead at the tap, and therefore full line replacement is recommended.

Pollution Prevention—Only Rain In The Storm Drain

Protecting our lakes, streams, harbour and other waterways begins with you. Be sure to not flush any hazardous materials down your sinks or toilets. Proper disposal of these materials will help protect our environment. Remember that storm drains lead to waterways and are not to be used for disposal of any materials. Only rain in the storm drain and think before you pour it down the sink. For proper disposal methods, or to report illegal dumping, contamination or spills, visit the [website](#).



Where Your Tax Dollar Is Spent



HRM sends out property tax bills to all property owners twice each year

Interim Tax Bill due date: April 30, 2014
Final Tax Bill due date: October 31, 2014

For information on understanding your tax bill, visit: www.halifax.ca/revenue/taxbill

Payment Methods

HRM offers a [Pre-Authorized Payment Program](#) for your convenience.

Other ways to pay include:

- Through online or telephone banking with your financial institution
- At any automated bank machine or financial institution
- At any one of our Customer Service Centres
- At any one of our customer service drop-off box locations if paying via cheque or money order

If you have a payment posting inquiry, questions, or comments phone **311** or email us at: cashmgmt@halifax.ca

Assistance for Homeowners

HRM can help homeowners who qualify pay their property tax through a payment plan, a property tax rebate, or a deferral of property tax (payment is put off to a later date). A homeowner with a local improvement charge may also be able to apply for a deferral of their charges. Application forms for the 2014-2015 rebate and deferral programs will be available in early June. If your total household income is below \$32,000, you may be eligible. Visit the [website](#) to learn more.

Frequently Asked Questions

How are taxes collected?

Municipal taxes are collected through property tax bills that are issued to property owners in HRM. Twice a year property owners receive property tax bills, usually sent in March and in September, that are due the last working day in April and October respectively. The amount of individual tax bills differs depending on the

assessed value of the property (as determined by [Property Valuation Services Corporation](#), PVSC), the tax rate (as determined by the municipality), and any other area rates that might apply.

Why are some tax rates higher than others?

HRM has three tax rates for residential property: the rural (base) general tax rate, the suburban general tax rate, and the urban general tax rate. These tax rates reflect the variation in services provided by the municipal government in these areas; for example, the rural (base) general tax rate is lower because rural areas pay a portion of sidewalk and recreation costs through local area rates. The differing tax rates are set to reflect the different level of services provided in areas throughout HRM.

What if I don't use some of the services within my district? Do I still have to pay for them in my taxes?

Yes. Many of the services paid for through property taxes are services that benefit the community as a whole (i.e. police, fire services, libraries). Even if you feel you do not use these services on a day-to-day basis, they still contribute to making your community a safer, and a more enjoyable place to live.

WHO DO I CONTACT?

1. HRM Services

311
TTY/TTD 902-490-6645
www.halifax.ca/accessHRM

- Animal services and licenses
- Alarm permits
- Benches
- Broken sewer mains
- Bus and ferry schedules
- By-law complaints
- Council schedules
- Curbside drains
- Customer service information
- Damaged bus shelter
- Dog licenses
- Garbage collection
- General inquiries
- Green bin information
- Recycling information
- Illegally parked cars
- Litter baskets
- Manhole covers
- Parks
- Parking tickets and meters
- Planters
- Pot holes
- Property tax information
- Sidewalks
- Snow and ice control
- Street lights
- Street signs
- Traffic lights
- Transit routes
- Trees

2. Police and Fire (for emergencies, call 911)

Halifax Regional Police
Non-Emergency (24 hour)
902-490-5020

- Public safety

Fire & Emergency
Non-Emergency
902-490-5530 (8:30 am - 4:30 pm)
902-490-5020 (after hours)

RCMP
1-800-803-7267 (toll free)
244-7208 (local)

3. Bell Aliant

611

- Broken equipment
- Damaged equipment

4. Halifax Water

902-490-4820

- Customer account inquiries
- Fire hydrants
- Water main breaks
- Water connection
- Water disconnection

5. Canada Post

1-800-267-1177
(customer relationship network)

- Damaged equipment
- Delivery schedules
- Concerns with postal service

6. Business Improvement Districts (BIDS)

North End Business Association
902-483-1896

Downtown Dartmouth Business Commission 902-466-2997

Main Street Dartmouth & Area Business Improvement Association
902-407-3533

Downtown Halifax Business Commission 902-423-6658

Quinpool Road Mainstreet District Association Limited 902-209-2210

Spring Garden Area Business Association 902-423-3751

Spryfield & District Business Commission 902-406-7444

Sackville Drive Business Association
902-252-3099

7. Graffiti

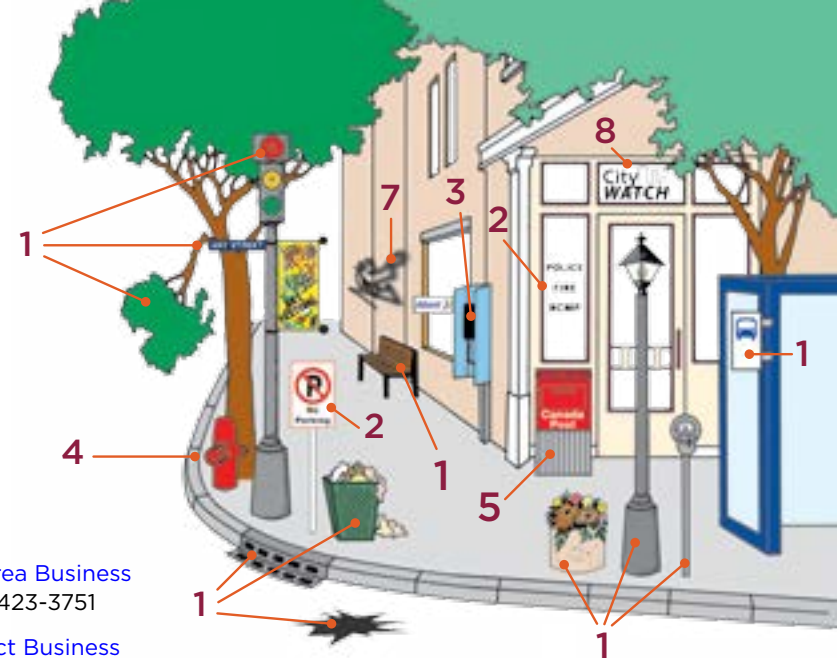
Graffiti in Progress
Call **911** immediately; graffiti vandalism is a crime.

Graffiti on HRM-owned Property
Call **311** or report online through 311
Online and our clean-up crew will be dispatched within 3 days; within 24 hours for racist, obscene or offensive graffiti.

Graffiti on My Property
Call the Police at **902-490-5016** to file a Property Damage Report.
www.halifax.ca/corporate/Graffiti/

8. City Watch

To set up a City Watch system in your area, please contact **902-490-7403**.
City Watch coordinates information and safety messages to homes and business in communities throughout HRM.



Provincial Community and Social Services

211

- Financial and social assistance
- Housing and utility help
- Food assistance and meal programs
- Seniors' services and home care
- Parenting and family programs
- Government program assistance
- Disability support services
- Volunteer organizations
- Newcomer services
- Mental health support

Paying Your Parking Ticket

Parking tickets can be paid with a valid *Visa*, *MasterCard* or *American Express* card.

- In person at a Customer Service Centre
- [Online](#)
- By calling 311 or **902-490-EAZY (3299)** or toll free **1-866-263-3299**

NEWCOMERS



Newcomers add to the **vitality, diversity** and **culture** of HRM.



Are you new to HRM?

Do you want to know where to find housing, where to shop, how to find services, fun events and activities in HRM? Get your own copy of the Newcomers Guide, now available in Arabic and French, at HRM's Customer Service Centres.

Or visit the [website](#).



Annual Welcome BBQ

This annual event is an afternoon full of fun, games, food and festivities for the whole family! For full event details, including date and location, please visit the [website](#).

A Newcomer's Guide

• English • French • Arabic



 [Emera Oval](#)

